

2013 ANNUAL REPORT



BERNALILLO COUNTY ANIMAL CARE SERVICES

DEDICATION, COMPASSION AND SERVICE



Bernalillo County

Animal Care Services

Address:
1136 Gatewood SW
Albuquerque, NM 87105

Phone:
505-468-PETS (7387)

Fax:
505-873-6709

E-Mail:
animal@bernco.gov

FROM THE DIRECTOR



2013 was another great year of progress for Bernalillo County Animal Care Services.

I am extremely proud of my team and the leadership of Bernalillo County, both the elected officials and administration.

Bernalillo County is something that this community can be proud of. We have engaged,

qualified and compassionate officers who take their job seriously and do it extremely well. We have recently revised ordinances that reflect the values of our great community. Most importantly we have a vision for our department. I say 'our' because Animal Care Services belongs to all of us. We want to be a community based program that serves and represents the citizens of Bernalillo County. Our vision is to be a local, regional and national leader. An organization that others look to emulate for best practices.

We have spent 2013 working to improve Animal Care Services through recruiting and hiring staff that exemplify our

mission, incorporating technology into our operation, fostering relationships with governmental and non-profit partners and developing progressive and effective internal programs.

2013 was an exiting year for us and we expect 2014 to be even better.

Sincerely,

A handwritten signature in blue ink, likely Matthew Pepper's.

Matthew Pepper
Director
Animal Care Services
Bernalillo County

MISSION STATEMENT

Bernalillo County Animal Care Services is committed to providing the highest level of services and protection to both the citizens and the animals of our community by effectively and humanely enforcing the ordinances as they pertain to animal care and the public's health, safety and welfare.

We are dedicated to protecting the citizens of Bernalillo County from animal related injury and disease and further committed to protecting the animals we share our community with from abuse and neglect.



Animal Care and Fire Department Personnel team up to rescue a horse that had fallen in to a ditch in the South Valley.

2013 HIGHLIGHTS

Assisted neighboring communities during disasters: Seen here are personnel from Animal Care Services and Emergency Management heading to the Pecos Wildfires where our resources were used to set up an emergency animal shelter.



In February the County Board of Commissioners voted to enact revised animal care and control ordinances. The ordinances were effective as of August 26, 2013.

In 2013, Bernalillo County Animal Care Services began working significantly with local and regional non-profit partners to place animals into rescue directly through Animal Care Services.



“Excellence is the gradual result of always striving to do better.”

Pat Riley



In an effort to insure we remain an effective presence in our communities all Animal Care Services units were outfitted with van wraps to enhance visibility.

Director Mathew Pepper and Lt. Andi Taylor of the Bernalillo County Sheriff's Office presented multiple topics to law enforcement and animal welfare professionals at the New Mexico Link Conference.



Animal Care Services and Emergency Management performed a full scale exercise preparing for a disaster that could impact the residents of Bernalillo County. Several organizations participated including the Sheriff's Department, the Parks and Recreation Department and local non-profit, NMDOG.

The P.E.T. project, our joint animal cruelty task force, now in its second year proved to be an effective and pro-active tool against animal neglect and cruelty in Bernalillo County.



MEET YOUR ANIMAL CARE SERVICES OFFICERS



Matthew Pepper
Director



Manuel Ruiz
Special Projects Coordinator

***"Unity is strength...
when there is
teamwork and
collaboration,
wonderful things
can be achieved."
Mattie Stepanek***



Diane Beserra
Administrative Officer III



Pat Trujillo
Field Supervisor



Joe Marquez
Animal Care Services Officer



Donald Mondragon
Animal Care Services Officer



Shawn Clark
Animal Care Services Officer



Brittany Nelson
Animal Care Services Officer



Pete Smiley
Animal Care Services Officer



Isaac Price
Animal Care Services Officer



Jon Wolf
Animal Care Services Officer



Monika Hobbs
Animal Care Services Officer



Kevin Carhart
Animal Care Services Officer



Mario Jaramillo
Animal Care Services Officer



Tina Tabor
Animal Care Services Officer





"Be Prepared"
Boy Scouts of America
Motto



2013 GRANT PROJECTS/EQUIPMENT

Animal Care Services works very closely with the Office of Emergency Management to insure that we are a leader in the State of New Mexico and prepared to handle any disaster or emergency facing the citizens of Bernalillo County and, further, to be prepared and capable of assisting other organizations locally, regionally and nationwide.

That commitment to be prepared has lent way to a significant amount of grant funds provided through the Office of Emergency Management including;



The design and construction of livestock holding pens that could be used to house and maintain a small amount of livestock in the event of an emergency or disaster;

The purchase of more than 200 large animal crates that would be used to set up an emergency animal shelter;



2 livestock trailers to assist in transporting livestock in the event of a disaster;

Trailer to hold and transport equipment necessary to set up emergency animal services and an emergency animal shelter;



Training for 3 Bernalillo County Deputies and 2 Animal Care Services Officers at Code 3 Associates Cruelty Investigations School in Longmont, Colorado.



Pecos wildfires



Flooding of the Rio Grande near the Alameda Road bridge

7,341

Calls for service

7,341 calls for service represents an **11.9%** increase over the 6,560 calls for service in 2012

“Always render more and better service than is expected of you, no matter what your task may be”
Og Mandino



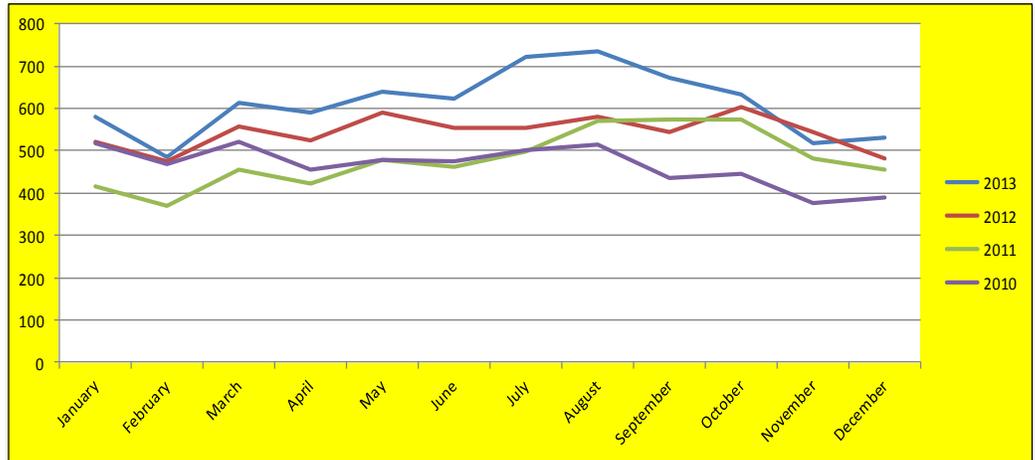
2013: Total impounds and Impounds by month

	Feline	Canine	Other
Jan	49	172	0
Feb	55	172	6
Mar	49	185	7
Apr	68	182	2
May	135	186	6
Jun	80	147	4
Jul	82	212	2
Aug	109	226	0
Sep	65	182	2
Oct	79	193	2
Nov	56	133	0
Dec	43	108	3
TOTAL	814	1965	34

2013 FIELD ACTIVITY: CALLS FOR SERVICE

Animal Care Services employs eleven Animal Care Services Officers to meet the objectives set forth in our mission. Animal Care Services Officers are responsible for investigating reports of animal cruelty and neglect and protecting the public from animal related injury or disease.

Calls for service: 2010-2013



2013: Calls for service by month

Jan	580
Feb	486
Mar	614
Apr	590
May	639
Jun	622
Jul	722
Aug	734
Sept	673
Oct	633
Nov	518
Dec	530
TOTAL	7341

2013: Calls for service by Commission District

	YTD	%
District 1	823	11.21%
District 2	5580	76.01%
District 3	0	0.00%
District 4	347	4.73%
District 5	590	8.04%
N/A	1	0.01%



2013: Calls for service by jurisdiction

	YTD	%
Edgewood (unincorporated)	56	0.76%
Cedar Crest	60	0.82%
Carnuel	65	0.89%
Chilili	4	0.05%
Tijeras (unincorporated)	255	3.47%
Sandia Park/Sandia Knolls	113	1.54%
Unincorporated Bernalillo County	6788	92.47%



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CITY OF ALBUQUERQUE ANIMAL WELFARE DEPARTMENT: SHELTERS

Eastside Animal Welfare

Physical Address:

8920 Lomas NE, Albuquerque, NM 87112

Telephone:

(505) 768-1975

Office Hours:

Tuesday through Sunday 9:30 a.m. to 6:00 p.m.

Kennel Viewing Hours Only:

Tuesday through Sunday 10:30 a.m. to 6 p.m.

Animal Reclaiming: 7 days a week, 7:30 a.m. to 7 p.m.

- Citizens must have pets compliant with all City requirements and bring proof of ownership to reclaim.
- Credit cards will not be accepted after regular shelter business hours.

Animal Receiving:

7 days a week, 7:30 a.m. to 7 p.m.

Citizens must be residents of Albuquerque or Bernalillo County to bring animals.

Westside Animal Welfare

Physical Address:

11800 Sunset Gardens SW, Albuquerque, NM 87121

Telephone:

(505) 768-1975

Office Hours:

Tuesday through Sunday 9:30 a.m. to 6:00 p.m.

Kennel Viewing Hours Only:

Tuesday through Sunday 10:30 a.m. to 6 p.m.

Animal Reclaiming: 7 days a week, 7:30 a.m. to 7 p.m.

- Citizens must have pets compliant with all City requirements and bring proof of ownership to reclaim.
- Credit cards will not be accepted after regular shelter business hours.

Animal Receiving:

7 days a week, 7:30 a.m. to 7 p.m.

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